1-888-678-5597
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DESCRIPTION OF OUR BILLING PROCESS

1
Superbills and demo info is faxed to our secure server or retrieved via web-based EMR

2
Patient and claim information is keyed into billing software and claims are generated

3
Claims are then audited and ready for submission to insurance carriers

4
Claims are submitted to insurance carriers electronically or by paper

5
Insurance carriers adjudicate the claims and issue payment

6
The provider receives the EOB with the outcome of the claim

7
EOB's are faxed to our secure server or retreived online via ERA or EMR

8
EOB / ERA information is entered into billing software

9
Secondary / tertiary insurances and patients are billed as necessary

10
Unpaid claims are followed up with insurances and patients